

Table **Information and advisory provision for individuals seeking recognition**

| Information online and by telephone | | |
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| Form of provision | Contact | Target group |
| Recognition in Germany – official online portal for the Federal Recognition Act | Federal Institute for Vocational Education and Training (Bundesinstitut für Berufsbildung, BIBB) www.anererkennung-in-deutschland.de | Applicants for recognition based in or outside Germany |
| Telephone hotline on the Recognition Act Advice on rights of residence and abode (service for citizens) | Federal Office for Migration and Refugees (Bundesamt für Migration und Flüchtlinge, BAMF) Available Monday to Friday from 09:00h to 15:00h on +49 30 1815-1111. www.bamf.de | Applicants for recognition based in or outside Germany |
| Advice on and issuing of diploma evaluations for non-German university qualifications not leading to a regulated profession or occupation Advice on the EU Professional Qualifications Directive | Central Office for Foreign Education (Zentralstelle für ausländisches Bildungswesen, ZAB) www.kmk.org | Recognition applicants with academic occupational qualifications based in or outside Germany Applicants for recognition based in or outside Germany |
| Information and guidance in person | | |
| Recognition counselling offices , 34 regional offices, nationwide | “Integration through Qualification” network www.netzwerk-ig.de | Applicants for recognition based in Germany |
| Law-based guidance on the labour market by the Central Placement Office (Zentrale Auslands- und Fachvermittlung, ZAV) Guidance for job-seekers with a foreign vocational qualification, offered by agencies and job centres | Federal Employment Agency (Bundesagentur für Arbeit, BA) www.arbeitsagentur.de | Applicants for recognition based outside Germany Applicants for recognition based in Germany |
| Guidance for recognition applicants before and during the application process | Competent bodies such as sectoral chambers, district governments etc. (Contact via: http://www.anererkennung-in-deutschland.de/html/en/68.php) | Applicants for recognition based in or outside Germany |
| Guidance for recognition applicants before and during the application process | Charitable welfare associations, foundations, refugee guidance centres, migrant organisations. (Contact via: http://www.anererkennung-in-deutschland.de/html/en/85.php) | Applicants for recognition based in or outside Germany |