

e-CF competence matrix for the German IT occupations

	KDM	KSM	FIAE	FISI	FIDPA	FIDV	ITSE
A. PLAN							
A.1. Information Systems and Business Strategy Alignment							
A.2. Service Level Management	3	3					
A.3. Business Plan Development	3						
A.4. Product/ Service Planning	2+	2+	2+	2+	2+	2+	2+
A.5. Architecture Design	3	3	3	3	3	3+	3
A.6. Application Design		1	2+				
A.7. Technology Trend Monitoring	3+	3	3	3	3	3	3
A.8. Sustainability Management	2+	2+	2+	2+	2+	2+	2+
A.9. Innovating	✓						
A.10 User Experience			3				
B. BUILD							
B.1. Application Development	1	1	3	1+	1+	1+	1
B.2. Component Integration				3		3	2
B.3. Testing	1	1	2	2+	1+	2+	1+
B.4. Solution Deployment	1	2	2+	3	2+	3	2
B.5. Documentation Production	3	3	3	3	3	3	3
B.6. ICT Systems Engineering			2	3		3	3
C. RUN							
C.1. User Support		2					1+
C.2. Change Support	2	2	2	2	2	2	2
C.3. Service Delivery	2	2	2	2+	2	2	2
C.4. Problem Management	2	2	2	3	2	2+	2
C.5. Systems Management			1	3	1	3	2
D. ENABLE							
D.1 Information Security Strategy Development							
D.2. ICT Quality Strategy Development							
D.3. Education and Training Provision							
D.4. Purchasing	2	2					
D.5. Sales Development	1+	2					
D.6. Digital Marketing		2					
D.7. Data Science and Analytics	2		2		3+		
D.8. Contract Management	2	2+					
D.9. Personnel Development	1+	2	1+	1+	1+	1+	2
D.10. Information and Knowledge Management	3				3+		
D.11. Needs Identification	3+	3+	3+	3+	3+	3+	3+
E. MANAGE							
E.1. Forecast Development	2+	3	✓	✓	✓	✓	✓
E.2. Project and Portfolio Management	2+	2+	2+	2+	2+	2+	2+
E.3. Risk Management							2
E.4. Relationship Management	3	3	3	3	3	3	3
E.5. Process Improvement	3				3		
E.6. ICT Quality Management	2	2	2+	2	2+	2	2
E.7. Business Change Management	3	✓	✓	✓	✓	✓	✓
E.8. Information Security Management	✓	✓	✓	✓	✓	✓	✓
E.9. Information Systems Governance							
Transversal Competences							
T1 Accessibility			✓				
T2 Ethics	✓	✓	✓	✓	✓	✓	✓
T3 ICT Legal Issues	✓✓	✓	✓	✓	✓✓	✓	✓
T4 Privacy	✓	✓	✓	✓	✓	✓	✓
T5 Security	✓	✓	✓	✓	✓	✓	✓
T6 Sustainability	✓	✓	✓	✓	✓	✓	✓
T7 Usability	✓	✓	✓	✓	✓	✓	✓

Ticks against a blue background indicate a competence which is in line with the general competence description (dimension 2) of the e-CF.	✓
Orange backgrounds indicate a profile-defining e-competence.	✓✓
Light orange backgrounds depict an e-competence which is partially profile defining.	3
Figures refer to e-competence proficiency levels. These are defined from e-1 to e-5 and approximately equate to EQF reference levels 3 to 8.	3
The plus sign shows that the next higher competence level has been achieved in part.	2+

Digitalisation manager	KDM
IT system manager	KSM
Information technology specialist specialising in application development	FIAE
Information technology specialist specialising in system integration	FISI
Information technology specialist specialising in data and process analysis	FIDPA
Information technology specialist specialising in digital networking	FIDV
IT system electronics technician	ITSE